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MyLoan Elect products are funded by the Advantedge Financial Services Pty Ltd (Advantedge) residential loan program.

## Broker Interview Guide (for NCCP Regulated Lending Only)

This form only applies to regulated loans that are securesidential property and where the purpose is wholly of personal, domestic or household purposes; or	red over residential property. It should only be used where there is an application for a loan secured by or predominantly for:			
• to purchase, renovate or improve residential property for investment purposes or to refinance credit provided for that purpose.				
REQUIREMENTS AND OBJECTIVES				
1. APPLICANT DECLARED PURPOSE				
1.1 Tick the applicable box to confirm the loan purpor				
be selected.):	ill be used and specify the proposed amount required for each purpose selected (Multiple purposes can estment (other than in residential property), this interview quide is not intended to be used.			
Purpose is wholly or predominantly commercial or invitation in the property of	Amount (\$)			
rurpose	Amount (5)			
Purchase a property				
Construction				
Renovations				
☐ Investment Purposes				
Purchase a motor vehicle, boat, trailer etc.				
Refinance				
Debt consolidation				
Other Purpose(s) being:				
Total Amount Of Credit Sought:				
1.3 Select the purpose for which the loan proceeds we be selected.):	ill be used and specify the proposed amount required for each purpose selected (Multiple purposes can			
If purpose is wholly or predominantly commercial or invo	estment (other than in residential property), this interview guide is not intended to be used.			
Where loan purpose declared in 1.2 includes Refinance, to be made by the broker and acknowledged by the appl	Debt Consolidation and/or Purchase a motor vehicle, boat, trailer etc, the following declarations would need licant(s).			
I have discussed that the goods being financed / refinanced may not hold their value for as long as the remaining term of the loan and so the applicant(s) may be paying for those goods beyond their useful lifespan and value. Additionally, I have discussed that the applicant(s) may not be in a position to finance the replacement of those goods if the term exceeds the lifespan of the original goods.				
I have discussed with the applicant(s) that they may end up p	paying more interest compared to taking the loan over a shorter term more in line with the useful life of the goods.			
I have discussed with the applicant the option of a separ	ate loan with a shorter term for the part of the loan required for the purpose of the goods.			
The applicant(s) appeared to understand and wants	to proceed.			
Where Debt Consolidation has been selected in 1.2, ple	ease complete 1.3 and 1.4.			
Otherwise, continue to 1.5.				
1.3 If Debt Consolidation was selected in 1.2, will existing credit card limits be reduced or cancelled?				
Yes No No				
If Yes, please give details below:				
1.4 I have discussed with the applicant(s) that they mor car loan debt after consolidating existing debts	nay end up paying more interest, particularly if the applicant(s) incurs further credit card, personal loan i.			
The applicant(s) appeared to understand and want	ss to proceed.			
1.5 Term of credit sought:				
Years	Months			

2. REFINANCE & DEBT CONSOLIDATION		
This section is to be completed if the applicant(s) is refinancing or consolidating debts with the proceeds of the proposed loan. If the applicant(s) is not refinancing or consolidating debts, continue to the 3. Possible Adverse Changes to Financial Situation.		
2.1 Why does the applicant(s) want to refinance the	existing loan? (Multiple options can be selected.)	
Reduced repayments		
Please specify current and anticipated repayments u	Inder the existing loan:	
Lower interest rate		
Please specify current and anticipated interest rates	under the existing loan:	
☐ Increase total loan amount		
Greater flexibility / extra or specific loan features un	nder proposed loan	
Please give details:		
Wants to reduce number of lenders / consolidate d	lebts	
Please give details:		
Dissatisfied with other financial institution		
Please give details:		
Close to end of current loan term		
Please give details:		
Other		
Please give details:		
3. POSSIBLE ADVERSE CHANGES TO FINAN	NCIAL SITUATION	
3.1 Do the applicant(s) plan or anticipate changes (ot ability to repay the loan?	ther than retirement - see 3.4) to their future financial	circumstances that could ADVERSELY impact their
Yes No No		
If Yes, specify to which applicant(s) the changes apply an	nd answer the remaining questions for all applicants tog	ether.
Applicant 1 Applicant 2  3.2 If Yes, what is the nature of the planned or anticipate or anticipate of the planned or anticipate or	nated change?	
Select one or more of the relevant options and give deta		V
	Period of Impact	Monthly Financial Impact (\$)
Extended unpaid leave (e.g. parental leave)		
Reduced income		
☐ End of contract / loss of employment		
Leaving employment		
Increased debt repayment(s) for an existing loan		
☐ Large expenditure		
Medical treatment / illness		
Other (please give details below)		

Details		table below.	
Additional income source			
Reduce expenditure			
Sale of assets			
Savings and/or Superannuation (please give details if not already captured in Financials)			
Co-applicant's income (please give details if not already captured in Financials)			
Other (please give details below)			
3.4 Is the applicant(s) already retired and can demonstrate serviceab	ility solely	y from sustainable non-employment income?	
Applicant(s) already retired	inty solety	, nom sustamuste non employment meome.	
Retired applicant's name (#1)		Retired applicant's name (#2)	
For applicant(s) already retired, continue to Section 4			
3.5 At what age is the applicant(s) planning to retire?			
Applicant's name (#1)	Age	Applicant's name (#2)	Age
If the applicant(s) is under 55 years of age and is not within 10 years of  • applying for a loan that will expire after their planned retirement (non-imminent retirement).  If the applicant(s) is 55 years of age or over, or within 10 years of their	t age, or a	nned retirement age and is: I loan that will expire after they are 70 years of age, complete section	3.6
If none of the above applies, continue to Section 4.  3.6 Applicant(s) whose retirement is non-imminent  How does the applicant(s) propose to repay the loan? (Multiple option)			
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3.6 Applicant(s) whose retirement is non-imminent  How does the applicant(s) propose to repay the loan? (Multiple option)  Non-imminently retiring applicant's name (#1)		Non-imminently retiring applicant's name (#2)  Co-applicant's income  Sale of assets	
3.6 Applicant(s) whose retirement is non-imminent  How does the applicant(s) propose to repay the loan? (Multiple option)  Non-imminently retiring applicant's name (#1)  Co-applicant's income  Sale of assets  Savings		Non-imminently retiring applicant's name (#2)  Co-applicant's income Sale of assets Savings	
3.6 Applicant(s) whose retirement is non-imminent  How does the applicant(s) propose to repay the loan? (Multiple option  Non-imminently retiring applicant's name (#1)  Co-applicant's income Sale of assets Savings Lump sum from superannuation		Sale of assets  Savings  Lump sum from superannuation	
3.6 Applicant(s) whose retirement is non-imminent  How does the applicant(s) propose to repay the loan? (Multiple option  Non-imminently retiring applicant's name (#1)  Co-applicant's income Sale of assets Savings Lump sum from superannuation Recurring income from superannuation		Non-imminently retiring applicant's name (#2)  Co-applicant's income Sale of assets Savings Lump sum from superannuation Recurring income from superannuation	
3.6 Applicant(s) whose retirement is non-imminent  How does the applicant(s) propose to repay the loan? (Multiple option  Non-imminently retiring applicant's name (#1)  Co-applicant's income Sale of assets Savings Lump sum from superannuation Recurring income from superannuation Income from other investments		Non-imminently retiring applicant's name (#2)  Co-applicant's income Sale of assets Savings Lump sum from superannuation Recurring income from superannuation Income from other investments	
3.6 Applicant(s) whose retirement is non-imminent  How does the applicant(s) propose to repay the loan? (Multiple option  Non-imminently retiring applicant's name (#1)  Co-applicant's income Sale of assets Savings Lump sum from superannuation Recurring income from superannuation		Non-imminently retiring applicant's name (#2)  Co-applicant's income Sale of assets Savings Lump sum from superannuation Recurring income from superannuation	

## 3.7 Applicant(s) whose retirement is imminent

How does the applicant(s) propose to repay the loan? (complete one of the following options)

Imminently retiring applicant name (#1)		Imminently retiring applicant name (#2)		
Option 1: Co-applicant's income Co-applicant name (#1)	Co-applicant name (#2)	Option 1: Co-applicant's income Co-applicant name (#1)	Co-applicant name (#2)	
Option 2: Minimum of 100% finance Asset	cial assets to home loan limits  Current \$ value	Option 2: Minimum of 100% finan	cial assets to home loan limits  Current \$ value	
Total acceptable asset value (\$)		Total acceptable asset value (\$)		
Total home loan limits (\$)		Total home loan limits (\$)		
Net financials (%)		Net financials (%)		
Option 3: Downsize owner occupi	er property	Option 3: Downsize owner occup	ier property	
Current value of property that the applicant intends to sell		Current value of property that the applicant intends to sell		
Total home loan limits (\$)		Total home loan limits (\$)		
Available equity		Available equity		
Available equity less \$200,000 min. equity requirement		Available equity less \$200,000 min. equity requirement		
If applicant has a shortfall, list below f of the shortfall?	inancial assets greater than 100%	If applicant has a shortfall, list below of the shortfall?	financial assets greater than 100%	
Asset	Current \$ value	Asset	Current \$ value	
Total acceptable asset value (\$)		Total acceptable asset value (\$)		
Total shortfall (\$)		Total shortfall (\$)		
Net financials (%)		Net financials (%)		
Alternative strategy request (exceptional circumstances only)  Have all exit strategy options been considered for the applicant?   Provide comments below (mandatory)		Alternative strategy request (exception Have all exit strategy options been conceptionally for the provide comments below (mandatory)	nsidered for the applicant? 🗌 Yes	
Please provide any additional commentary below on applicant(s) repayment at retirement strategy (optional):		Please provide any additional commer at retirement strategy (optional):	ntary below on applicant(s) repayment	

## 4. LOAN FEATURES

## **Loan Features Selection**

In order to complete this section, brokers must consider all answers previously given, and in particular, those relating to:

- Loan Purpose (Section 1);
- Refinance & Debt Consolidation (if applicable) (Section 2);
- Possible adverse changes to financial situation (Section 3);

Each feature in the table is to be marked as 'Important', 'Not Important' or 'Don't Want', depending on the broker's discussion with the applicant(s).

'Important' means the feature is a high priority for the applicant(s). 'Not Important' means it is not of high priority to the applicant(s). 'Don't Want' should be selected where the applicant(s) expressly do not want the feature.

Where a feature is identified as 'Not Important' or 'Don't Want', no further action is required for the purposes of this table.

Where a feature is identified as 'Important', the broker must ascertain from the applicant(s) why that feature is important to them. Please select the appropriate reasons in the 'Reason' column for any feature that is marked 'Important'. In selecting the reasons, the broker should ensure the applicant(s) consider the particular benefit(s) of the feature that is/are important to them (e.g. if fixed rate period is important a reason may be because the applicants want certainty of the repayment amount during the fixed rate period).

Where the feature has been selected for reasons other than for reasons already provided, ensure details of those 'Other' reasons are captured in the same column.

Where a feature is identified as 'Important', confirm the applicant(s) understands each of the risks contained in the 'Features' column by ticking the relevant box alongside that risk.

Feature	Important	Reason	Not important	Don't Want
4.1 Rate Type				
Fixed rate  Rate is fixed for a specified term giving certainty of interest and repayments for that term.  Ensure each applicant understands each of the following risks:  Rate is fixed at a point in time and applicant(s) will not benefit from subsequent market interest rate reductions during fixed rate period.  Rate may change between the time of approval and the time of drawdown if rate lock has not been obtained.  Limited or no ability to make additional repayments while the interest rate is fixed.  May not have the ability to redraw.  Possibility of expensive break/economic costs if, during the fixed interest rate period, applicant(s):  Repay loan in full;  Switch to another product or loan type;  Make additional repayments over and above any prescribed limit;  Sell the property; or  Seek further funds.	If feature is marked 'Important', confirm that each of the risks listed in 'Features' been explained to the applicant(s):  AND   indicate the preferred duration of the fixed rate period:	Where fixed rate is important, why is this?  Certainty of repayments.  Make budgeting easier.  Other.  Details for "Other":		
Variable rate Interest charged and repayments will change to reflect interest rate movements.  Ensure each applicant understands the following risk:  Interest rate and repayment amount may increase while the loan is on a variable rate.	If feature is marked  'Important', confirm  that each of the risks  listed in 'Features'  have been explained  to the applicant(s):  been explained to  the applicant(s):	Where variable rate is important, why is this?  To take advantage of potential future decreases in the interest rate.  Flexibility with respect to repayment, redraw and/or early repayment of loan.  Other.  Details for "Other":		

Feature	Important	Reason	Not important	Don't Want
Rate Type				
Fixed and Variable rate				
The applicant(s) may want a loan split into fixed and variable portions.  Fixed rate portion Rate is fixed for a specified term giving certainty of interest and repayments for the fixed rate portion.  Variable rate portion Interest charged and repayments will change to reflect interest rate movements for the variable rate portion.  Ensure each applicant understands each of the following risks associated with fixed and variable splits of the loan:  • Applicant(s) will not obtain the full benefit of rate decreases and will still have some exposure to the risk of rate increases.  • Applicant(s) will generally not be able to change the ratio of the fixed and variable portions.  • Applicant(s) will be required to make separate repayments for each portion.  • Fixed rate may change between the time of approval and the time of drawdown if rate lock has not been obtained.  • Limited or no flexibility in relation to the fixed rate portion concerning making additional repayments and redraws during the fixed rate period.  • Possibility of expensive break/economic costs in relation to the fixed rate portion if during the fixed rate period, the applicant(s):  - Repay loan in full;  - Switch to another product or loan type;  - Make additional repayments over and above any prescribed limit;  - Sell the property; or  - Seek further funds.	If feature is marked 'Important', confirm that each of the risks listed in 'Features' have been explained to the applicant(s):  AND   indicate the preferred duration of the fixed rate period:   1 year   2 years   3 years   4 years   5 years	Where fixed and variable rate is important, why is this?  Limiting risk of increasing variable interest rate to obtain some benefit from potential future decreases in the interest rate.  Retaining a degree of flexibility in relation to increased repayments, redraws and/or early repayment of part of the loan.  Make budgeting easier than if the entire loan were variable.  Other.  Details for "Other":		
4.2 Repayment Type				
Principal and Interest				
<ul> <li>Repayments cover loan principal and interest so that the loan is repaid in full by the end of the loan term.</li> <li>Applicant(s) could pay less interest over the life of the loan when compared to a loan which features a period of interest only repayments.</li> <li>Interest rates on principal and interest repayments are generally lower than interest only.</li> </ul>	☐ If feature is marked important, indicate preferred repayment frequency: ☐ weekly ☐ fortnightly ☐ monthly	Where principal and interest is important, why is this?  Minimise interest paid over life of loan.  Higher lending limit.  Lower deposit required.  Build up equity from the start.  Other.  Details for "Other":		

Feature	Important	Reason	Not important	Don't Want
Repayment Type				
Interest Only				
<ul> <li>Allows smaller payments during the interest only period enabling:</li> <li>Higher cash on hand for other purposes.</li> <li>Flexibility to manage cash flow.</li> <li>Smaller initial payments on investment home loans may serve a tax purpose. Has the applicant(s) sought tax advice?</li> <li>Ensure each applicant understands each of the following risks:</li> <li>Higher interest rates may apply to interest only loans.</li> <li>Interest only payments will not reduce the loan principal.</li> <li>Not repaying loan principal will result in the applicant paying more interest over the loan term.</li> <li>After the end of the interest only period, principal and interest repayments will be required and these will be higher than they would have been if the loan had principal and interest repayments throughout the loan term.</li> <li>The amount of equity that is built-up in the property securing the loan will be less with an interest only loan.</li> </ul>	If feature is marked 'Important', confirm that each of the risks listed in 'Features' have been explained to the applicant(s):  AND   indicate the preferred duration of the interest only period:   up to 1 year   1 to 3 years   3 to 5 years   5 years plus	Where interest only is important, why is this?  Accommodate temporary reduction in income (e.g. parental leave, changing circumstances).  Accommodate anticipated non-recurring expense item (e.g. education, renovation/construction, furniture).  Variable and unpredictable income.  Recommendation provided by an independent financial advisor/accountant.  Taxation or accounting reasons (no tax advice is being given), including:  • Release funds for investment purposes (e.g. shares, investment property, super contributions)  • Priority is paying off non-deductable debts (this loan is for investment purposes)  • Plan to convert to an investment property in future  Other.  Details for "Other":		
4.3 Product Type				
Redraw  Allows applicant(s) to access extra repayments that they made over and above the required minimum repayments.  Ensure each applicant understands each of the following risks:  • Lender may charge fees for each redraw.  • Each redraw may be subject to the lender's discretion.	If feature is marked 'Important', confirm that each of the risks listed in 'Features' have been explained to the applicant(s):	Where having a redraw feature is important, why is this?  Flexibility to access prepaid funds if needed.  Other.  Details for "Other":		

4.4 Conflicts between loan features			
4.4.1 Are there any conflicts between any of the loan features marked 'Important' in section 4. Loan Features  Yes No			
If Yes:  4.4.2 Explain the conflicts to the applicant(s) and ask them to consider the priority of the loan features they identify as 'Important' so that the conflict can be			
resolved. Once this is done, set out those priorities and reasons for those p	riorities below.		
4.5 Other			
4.5.1 Do the applicant(s) have any other requirements and objectives not already stated which may affect whether the loan, for which they propose to apply, is suitable, including whether there are any particular personal circumstances of the applicant(s) not documented in any previous responses in this interview guide that are relevant to the loan features that have been identified as 'Important'?			
4.6 Product Selection			
Product selection needs to take place having regard to the outcome of the requi			
narrative summary of the applicant(s) requirements and objectives and why the part	ticular type of loan product was chosen to meet those requirements and objectives.		
4.7 Co-borrower			
This section must be completed for each individual applicant when the	ere is more than one applicant and they are applying for a new loan.		
Question 1 - Please ensure the co-borrower has confirmed one of the	following:		
<b>NOTE</b> : Substantial benefit includes where the applicant(s) acquire a rea with the loan funds, or a reasonable portion of the loans funds are use			
Applicant 1	Applicant 2		
The applicant will receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds).	The applicant will receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds).		
The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and have confirmed they still want to proceed as a co-borrower.	The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and have confirmed they still want to proceed as a co-borrower.		
The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and do not want to proceed.	The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and do not want to proceed.		
Applicant 3	Applicant 4		
The applicant will receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds).	The applicant will receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds).		
The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and have confirmed they still want to proceed as a co-borrower.	The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and have confirmed they still want to proceed as a co-borrower.		
The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and do not want to proceed.	The applicant will not receive a substantial benefit from the loan funds (being use of at least 25% or if more than four borrowers, an equal share of the loan funds) and do not want to proceed.		

Question 2 - (If first tick box was selected in Q1). Please confirm how the applicant will receive their substantial benefit. Please select one of the following:

Applicant 1	Applicant 2			
The applicant will acquire a legal or equitable interest of at least 25% (or if more than four borrowers, an equal share) in assets purchased with the loan funds.	☐ The applicant will acquire a legal or equitable interest of at least 25% (or if more than four borrowers, an equal share) in assets purchased with the loan funds.			
The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds to repay their debts or other obligations owed by them.	The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds to repay their debts or other obligations owed by them.			
The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds for their benefit.	The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds for their benefit.			
Please list details below:	Please list details below:			
Applicant 3	Applicant 4			
The applicant will acquire a legal or equitable interest of at least 25% (or if more than four borrowers, an equal share) in assets purchased with the loan funds.	The applicant will acquire a legal or equitable interest of at least 25% (or if more than four borrowers, an equal share) in assets purchased with the loan funds.			
The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds to repay their debts or other obligations owed by them.	The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds to repay their debts or other obligations owed by them.			
The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds for their benefit.	The applicant will use a share of at least 25% (or if there are more than four borrowers, an equal share) of the loan funds for their benefit.			
Please list details below:	Please list details below:			
	- I			
	_			
4.8 Acknowledgement by Applicant(s)				
I/We acknowledge that the information set out above accurately and fairly re	flects the conversation I/we have had with the broker.			
Applicant 1 Full name	Applicant 2 Full name			
Signature (Applicant 1) Date	Signature (Applicant 2) Date			
<b>X</b>				
Applicant 3 Full name	Applicant 4 Full name			
Signature (Applicant 3)  Date	Signature (Applicant 4) Date			
×				
ACKNOW! EDCEMENT BY BROVED				
ACKNOWLEDGEMENT BY BROKER  I acknowledge that I have asked all the above questions and notified the appliance identified above.	icant(s) of the risks associated with their selected loan features, including the risks			
Broker Full name				
Signature (Broker) Date				
<b>x</b>	/ /			

A142789-0320 Page 9 of 9