



**myloan** *elect*

*Your key to moments that matter*



***MyLoan Elect provides a secure foundation for you to buy your first home, upgrade or invest. Through a range of simple solutions designed to suit your needs, you can build the life you've dreamed of.***

## **Your loan. Your way.**

Our focus is on providing a simple, quality home loan at a competitive rate, complemented by expert support from a dedicated CustomerCare team to help make managing your loan easy.

We've made sure that you can access your loan account, make one-off payments and organise transfers whenever and wherever it suits you.

Our 24/7<sup>1</sup> StarNet and StarCall automated services are there to help you manage your loan around the clock, with secure online, tablet and mobile access to your accounts.

## **The key to getting connected**

Once you receive your login details, you will be able access your StarNet and StarCall services. These details will be posted to you within 10 days after loan settlement.

With your new login details, the process is simple:

**StarNet** – visit [myloan.com.au/starnet](https://myloan.com.au/starnet)

**StarCall** – phone **1300 300 988**

If you need assistance in getting connected to StarNet or StarCall, give your CustomerCare team a call on **1300 543 558**.

## **We're here to help**

Together with your 'MyLoan Specialist', we are committed to giving you:

- Professional personal advice and support when you need it
- Straightforward communication
- Efficient and consistent service.

## Contact us

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### *We're your key to moments that matter*

For help and support phone us on **1300 543 558**  
(Monday - Friday 8am – 7.30pm AEST)

Or email us at ***elect@mycustomercare.com.au***

You can also visit us online at **[www.myloan.com.au/elect](http://www.myloan.com.au/elect)**

Contact your 'MyLoan Specialist' for more information on how we can become your key to moments that matter.

MyLoan Elect products are funded by the Advantedge Residential Loan program. AFSH Nominees Pty Ltd (AFSH) ACN 143 937 437 Australian Credit Licence 391192 is the program lender and Advantedge Financial Services Pty Ltd (Advantedge) ACN 130 012 930 Australian Credit Licence 391202 is the program loan servicer. The program is funded under arrangements with National Australia Bank Limited (NAB). Each of AFSH and Advantedge are members of the NAB Group. NAB does not guarantee the obligations of its subsidiaries.